



Event	Who Cares? Scotland AGM October 2023		
Scribe	Marie-Claire Jones	Date	29/10/23

Minutes

Attendees	
Board Members Present	Carmel Jacob (Chair), Sarah Blackmore (Vice-Chair), Carol Kirk, Douglas Adam, Erin McCauley, Jen Royston, Michael Stewart, Ruth Wallace, Trevor Hillman, Stephen Ramsay,
Board Member Apologies	
WC?S Members Present (24)	Aaron Peacher, Beth-Anne Logan, Brandon Hunter, Charlie Henry, Chloe Campbell, Harvey Bryce, Hazel Christie, Jeanette Miller, Kyle McGregor, Laura Hope, Maya Golden, Millicent Wenlock, Pauline Omond, Rachael Hardy, Rebecca Munro, Reece Wylie, Robert Punton, Sarah Axford, Shaun Brittain, Simon Wilkinson, Sinead Ritchie, Sophie Jarvie, Teegan Hope, Taylor Hope
WC?S Members who voted online	11 WC?S members voted online prior to the AGM, including two members who were present in person but whose votes were counted only once.
Agenda items	
Welcome and Report from the Chair,	<p><u>Welcome from our Vice Chair, Sarah Blackmore</u></p> <p>Sarah welcomed members to the AGM and talked about its purpose and what would happen over the course of the next half hour.</p> <p>Sarah also reminded member that we had recently appointed Carmel Jacob as Chair, following an internal recruitment process. Sarah invited Carmel to the stage to present her Report.</p> <p><u>Report from the Chair, Carmel Jacob</u></p> <p>The Chair of the Board presented an update on the activities of Who Cares? Scotland for the period April 2023-March 2023 which included the work to launch our new strategic plan in January. Other achievements included:</p> <ul style="list-style-type: none"> • Raising profile of importance of independent advocacy with key stakeholders including Scottish Government and Sheriff Mackie as he led on the review of the Children’s Hearing System. • Enhancement of our advocacy contract Children’s Hearing Scotland retention of advocacy presence in all 32 local authorities with services 27. Over the period we supported around 1,800 people to raise over 5,500 advocacy issues. • Continued provision of lifelong advocacy via Helpline, with average age of a caller being 24 years of age, supporting around 200 individuals with nearly 300 advocacy tasks • Made connection and having fun one of our top priorities with over 750 people with Care Experience participating in our regular groups and activities. Celebrated the return of our in person national events. • Increased membership also increased to over 3,800 individuals during the period (over 4,000 at time of AGM)

	<ul style="list-style-type: none"> • Provided 79 bespoke training events for individual Corporate Parenting bodies as well as 14 collaborative, themed training events. In total, 2,380 professionals attended training. • Heard from members via our Annual Participation Programme and bespoke members events on important topics including Scottish Government’s Keeping the Promise Implementation Plan. • Secured major strategic partnership with the John Lewis Partnership with funds raised going towards connection and belonging activities for members.
<p>Minutes, Annual Accounts and Auditor Appointment</p>	<p><u>Minutes of the AGM held 23.10.22</u></p> <p>Carmel Jacob, Chair of the Board, reviewed the minutes of the previous AGM.</p> <p>The minutes were proposed by Jeanette Miller and seconded by Millicent Wenlock</p>
	<p><u>Annual Accounts for year ending 31.03.22</u></p> <p>Fiona Donaldson, Director of Finance, reviewed the annual accounts for year ending 31.03.23. Highlights included:</p> <ul style="list-style-type: none"> • Income dropped to £4.6m due to drop in government funding linked to activity during Covid • Expenditure increased slightly to £4.7m and is consistent with previous years • We received a clean audit report • We made progress in contributing to our reserves • Balance sheet shows healthy reserves position <p>The Accounts were proposed by Jeanette Miller and seconded by Millicent Wenlock</p> <p><u>Auditor Appointments</u></p> <p>Carmel Jacob proposed that Wylie & Bisset are appointed again as our auditors. The proposal was approved.</p> <p>Proposed by Lynda Greig and seconded by Beth-Anne Logan</p>

<p>Board resignations, acknowledgments, and elections</p>	<p><u>Elections</u></p> <p>Carmel Jacob, Jen Royston and Trevor Hillman are approaching the end of their 4-year terms and are standing for re-election.</p> <p>All were successfully re-elected through a combination of online and in-person voting.</p> <p><u>Elections of new candidates</u></p> <p>There were no new candidates for election and Carmel Jacob talked about plans to recruit for new board members, and to raise the profile of the board among our members.</p> <p><u>Resignations</u></p> <p>3 Board members stepped down: Shaun Brittain, David Middleton, Kevin Timlin. This is in addition to former chair Ryan McCuaig who stepped down earlier in the year.</p>
<p>Member Question & Answer Session</p>	<p>Trevor Hillman asked Carmel Jacob about how she felt, taking on the role of Chair of Who Cares? Scotland. Carmel said that she recognised that in taking over the role from Ryan, that she would have 'big boots to fill' but she was excited to get the chance to represent the community on the board. She said that becoming part of Who Cares? Scotland had been life-changing for her and she was exciting to give back to the organisation in the role of Chair.</p>
<p>AOB</p>	<p>There was no other business. The meeting was brought to a close.</p>